



VETERANS EDUCATION SUCCESS

State Tuition Recovery Funds and Other State Programs
December 17, 2016

ARIZONA | STUDENT TUITION RECOVERY FUND | **Date Last Verified: 11/18/2016**

Arizona State Board for Private Postsecondary Education (Hours: 0900-1700 MST | M-F)

1400 W. Washington, Room 260, Phoenix, AZ 85007

Phone: (602) 542-5709

Fax: (602) 542-1253

Website: <https://ppse.az.gov/tuition-recovery>

- **Summary:** Fund provides reimbursement for unearned, pre-paid tuition, and is pro-rated to amount of instruction not received
- **Coverage:** Out-of-pocket expenses for unearned tuition only
 - GI Bill & TA: NO
 - Loan Payments: NO
 - Third Party Payments (Scholarships, grants, etc.): NO
- **Eligibility:** Enrolled or on approved Leave of Absence (LOA) *at the time of school closure*
- **Process:** Send form *by mail* to above address *within one year of school closure*
 - Can apply concurrently with other state & federal programs
 - [LINK TO FORM](#)

ARKANSAS – has 2 funds:

ARKANSAS | SURETY BONDS FOR CERTIFIED INSTITUTIONS | **Date Last Verified: 11/18/2016**

Arkansas Department of Higher Education

423 Main St., Suite 400, Little Rock, AR 72201

Phone: (501) 371-2000

Website: <http://www.adhe.edu/institutions/academic-affairs/other-resources/itt-tech-closing-information/>

- **Summary:** State disperses funds to students from surety bond that closed school had contributed to as required by law. Students automatically notified of reimbursement
- **Coverage:** Computed allocation based on number of students
- **Eligibility:**
 - Enrolled in *degree-granting program* (not certificate or vocational)
 - Enrolled or on approved LOA *at the time of school closure*
- **Process:** Automatic. Office receives list of eligible students from closed institution and initiates communication, payment. May take up to one year
 - *Students should make sure office has their current contact information*

ARKANSAS | STUDENT PROTECTION FUND | **Date Last Verified: 11/18/2016**

State Board of Private Career Education

501 Woodlane, Suite 312 South, Little Rock, AR 72201

Phone: (501) 683-8000 | E-mail: sbpce@arkansas.gov

Website: <http://www.sbpce.arkansas.gov/complaint-process>

- **Summary:** Fund provides reimbursement for unearned, pre-paid tuition, and is pro-rated to amount of instruction not received.
 - **Coverage:** Out-of-pocket expenses for unearned tuition only
 - GI Bill & TA: NO
 - Loan Payments: NO
 - Third Party Payments (Scholarships, grants, etc.): NO
 - **Eligibility:**
 - Enrolled in *certificate or diploma program* (not a degree program)
 - Enrolled or on approved LOA *at the time of school closure*
 - **Process:** Student must contact office directly by phone/e-mail/mail/walk-in
 - **Other Resources:** Connects students with transfer educational opportunities that accept their credits if they wish to continue course of study.
-

California | STATE TUITION RECOVERY FUND | **Date Last Verified: 11/18/2016**

Bureau for Private Postsecondary Education (Hours: 0800-1700 PST | M-F)

P.O. Box 980818, West Sacramento, CA 95798-0818

Phone: (888) 370-7589 (option 5)

Website: <http://www.bppe.ca.gov/students/strf.shtml>

- **Summary:** Fund provides reimbursement for unearned, pre-paid tuition, and is pro-rated to amount of instruction not received.
 - **Coverage:** Out-of-pocket expenses for unearned tuition only
 - GI Bill & TA: NO
 - Loan Payments: NO
 - Third Party Payments (Scholarships, grants, etc.): NO
 - **Eligibility:**
 - Student has not received reimbursement or forgiveness from any other source
 - Enrolled or on approved LOA within 120 days of school closure
 - If student has loans, must request loan discharge first
 - **Process:** Student must submit form by *postal mail* to above address and include
 - Proof of Enrollment
 - Receipts: All receipts for tuition payments and student loan payments
 - Loan Documents
 - Loan Discharge Response (response from lender regarding discharge request)
 - Leave of Absence (LOA) documentation student took LOA
 - Proof of STRF assessment payment (if payment not listed on enrollment agreement)
 - [LINK TO FORM](#)
-

CONNECTICUT | N/A | **Date Last Verified: 12/16/2016**

State of Connecticut, Office of Higher Education,

39 Woodland Street, Hartford, CT 06105-2326

Phone: 860-947-1800 (option 4) or (860) 947-1816 | E-mail: edinfo@ctohe.org

- No program for degree-granting institutions, only certificate/vocational schools
- Student may apply for payout from Surety Bond for unearned tuition if school closes
- To apply for Surety Bond payout, student must include following information in e-mail to above
 1. Name of student (or complainant)
 2. Complainant address
 3. Email address
 4. Phone number
 5. Name of institution
 6. Location of institution (city)
 7. Dates of attendance
 8. Full description of problem, any relevant documentation that support complaint.

FLORIDA | FLORIDA STUDENT PROTECTION FUND | **Date Last Verified: 11/18/2016**

Commission for Independent Education

Turlington Bldg., 325 W. Gaines St., Suite 1414, Tallahassee, FL 32399

Phone: (850) 245-3200 or (888) 224-6684 | E-mail: Susan.hood@fldoe.org (office director)

Website: <http://www.fldoe.org/contact-us/>

- **Summary:** Fund provides reimbursement *payable only to new institution* for student to continue *non-degree granting* course of study after school closure. Fund never paid directly to student
- **Coverage:** All unearned tuition
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
- **Eligibility:**
 - New training cannot exceed original cost of program at previous school
 - New school must follow same or similar outline
 - New institution will have to submit request on student's behalf to CIE
- **Process:** Ad hoc. To apply, Student must contact office directly

GEORGIA | TUITION GUARANTEED TRUST FUND | **Date Last Verified: 11/18/2016**

Non-Public Postsecondary Education Commission

2082 E. Exchange Pl. #220, Tucker, GA 30084-5305.

Phone: (770) 414-3300 | E-mail: ccam@gnpec.org (office director)

Website: <http://gnpec.org/>

- **Summary:** Ad hoc, seldom used program. Office has absolute discretion in each claim
- **Coverage:** Prepaid, unearned tuition
 - GI Bill & TA: MAYBE (Situation-Dependent)
 - Loan Payments: NO
 - Third Party Payments (Scholarships, grants, etc.): MAYBE (Situation Dependent)
- **Eligibility:**
 - School has refused to or is unable to pay refund owed to student
 - Must be within one year of the incident triggering the complaint
- **Process:** To apply, initiate communication by submitting easy online complaint [HERE](#)

INDIANA | CAREER COLLEGE STUDENT ASSURANCE FUND | Date Last Verified: 11/18/2016

Board for Proprietary Education (Hours: 0800-1700 | M-F)

101 West Ohio St., Suite 670, Indianapolis, IN 46204

Phone: (317) 464-4400 (option 2, 1, then 4)

Website: https://www.in.gov/che/files/161003_FAQ_ITTClosure.pdf

- **Summary:** This program is in development
- **Coverage:** TBD
- **Eligibility:** TBD
- **Process:** TBD
- **Other Resources:** Robust state financial aid programs, with some specifically for vets
 - List of eligible Indiana academic institutions for these special programs [HERE](#)

KENTUCKY has 2 funds:

KENTUCKY | STUDENT PROTECTION FUND | Date Last Verified: 11/18/2016

Kentucky Commission on Proprietary Education

Capital Plaza Tower, Room 303, 500 Mero St., Frankfort, KY 40601

Phone: (502) 564-4185 | E-mail: kcpe@ky.gov

Website: http://www.kcpe.ky.gov/student_protection_fund.htm

- **Summary:** Fund provides full reimbursement of tuition, fees, and books for students of 2-year colleges and vocational schools that closed
- **Coverage:** All unearned tuition and associated fees, book/material expenses
 - GI Bill & TA: MAYBE (Situation Dependent)
 - Loan Payments: NO
 - Third Party Payments (Scholarships, grants, etc.): MAYBE (Situation Dependent)
- **Eligibility:** Student must have been enrolled at time of closure or on approved LOA
- **Process:** Submit form by *postal mail or hand delivery* to above address and include:
 - Proof of enrollment at time of closure (e.g. enrollment agreement, class schedule, etc.)
 - Proof of attendance at time of school closure. (e.g. dated course work, attendance record, etc.)
 - Proof of payment of tuition, books, or fees. (e.g. receipts, cancelled checks, student accounts, etc.)
 - Any other documentation to support claim
 - [LINK TO FORM](#)

KENTUCKY | N/A | Date Last Verified: 11/25/2016

Kentucky Council on Postsecondary Education

Phone: (502) 573-1555 | cpeconsumercomplaint@ky.gov

- No Program for 4-Year Degrees
- Only recourse students have is to apply for payout from Surety Bond if school closes
- To apply for Surety Bond payout, student must include following information in e-mail to above
 1. Name of student (or complainant)
 2. Complainant address
 3. Email address
 4. Phone number
 5. Name of institution
 6. Location of institution (city)
 7. Dates of attendance
 8. Full description of problem, any relevant documentation that support complaint

LOUISIANA | STUDENT PROTECTION FUND | **Date Last Verified: 11/18/2016**

Louisiana Board of Regents

1201 N. Third St., Suite 6-200, Baton Rouge, LA 70802

Phone: (225) 342-4253

Website: <http://regents.state.la.us/page/proprietary-schools>

- **Summary:** Seldom-used fund provides reimbursement for unearned, pre-paid tuition, and is pro-rated to amount of instruction not received.
- **Coverage:** Pro-rated reimbursement will be paid for unearned tuition directly to student for out-of-pocket expense, and to 3d parties if they paid on behalf of student
 - GI Bill & TA: MAYBE (Situation Dependent)
 - Loan Payments: NO
 - Third Party Payments (Scholarships, grants, etc.): YES
- **Eligibility:**
 - Surety bond must be paid first (automatic process; may take year or longer)
 - School must have closed
 - Student must demonstrate “lack of availability” to transfer:
 - 1) For the time remaining in their course of study AND
 - 2) To a similar program AND
 - 3) Within student’s local area AND
 - 4) At no additional cost
- **Process:** Ad hoc application; contact LA Board of Regents Proprietary Schools Office:
 - By Mail: P.O. Box 3677, Baton Rouge, LA 70821-3677
 - By Phone: (225) 342-4253

MARYLAND | GUARANTY STUDENT TUITION FUND | **Date Last Verified: 11/18/2016**

Career and Workforce Education, Maryland Higher Education Commission

6 North Liberty St., Baltimore, MD 21201

Phone: (410) 767-3301 or (800) 974-0203 (option 3) | E-mail: ittclosure.mhec@maryland.gov Website:

<http://mhec.maryland.gov/Pages/itt.aspx>

- **Summary:** Fund provides reimbursement for all monies paid by student or on behalf of student to *non-degree granting* school for tuition and fees.
 - **Coverage:** Complete reimbursement of all tuition and fees, but not materials
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
 - **Eligibility:** Student must have been enrolled and attending *at time of closure*
 - **Process:** Submit claim by *postal mail* to “C/O Closed School Claims” at above address
 - [LINK TO FORM](#) (when dialog asks for credentials, click “cancel”)
-

NEBRASKA has 2 funds:

NEBRASKA | STUDENT TUITION RECOVERY CASH FUND | **Date Last Verified: 11/18/2016**

Department of Education

P.O. Box 94987, 301 Centennial Mall South, Lincoln, NE 68509.

Phone: (402) 471-2295 | E-mail: Brad.dirksen@nebraska.gov (program director)

Website: <https://www.education.ne.gov/ppcs/>

- **Summary:** Fund provides reimbursement for unearned, pre-paid tuition at 2-year *schools* and *vocational schools* (Not ITT Tech). *Fund has never actually been used*
- **Coverage:** Complete reimbursement of all tuition and fees, but not materials
 - GI Bill & TA: MAYBE
 - Loan Payments: MAYBE
 - Third Party Payments (Scholarships, grants, etc.): MAYBE
- **Eligibility:**
 - Student attended private postsecondary career school that subsequently or concurrently closed AND
 - Student paid tuition and fees to school for which classes were not offered but no refunds were issued OR
 - Student withdrew while school was in operation but did not receive owed refund of unearned tuition and fees
 - Claim must be submitted within one year of school closure
- **Process:** Contact office directly by phone or e-mail to initiate process
 - Note: The "Tuition Recovery Cash Fund Form" on the website is for schools contributing to the fund, not for students seeking recovery. This is an ad hoc process

NEBRASKA | NONE YET AVAILABLE | **Date Last Verified: 11/18/2016**

Coordinating Commission for Postsecondary Education

P.O. Box 95005, Lincoln, NE 68509-5005

Phone: (404) 471-2847 | E-mail: Kathleen.fimple@nebraska.gov (Academic Programs Officer)

Website: <https://ccpe.nebraska.gov/>

- **Summary:** CCPE oversees higher education institutions granting anything over associate's degree. They have authority over ITT Tech, but do not yet have tuition recovery cash fund available for any schools, nor are there any similar programs yet for vocational/trade schools. This will be debated in legislative hearings in 2017

NEVADA | STUDENT INDEMNIFICATION ACCOUNT | **Date Last Verified: 11/04/2016**

Nevada Commission on Postsecondary Education (Hours: 0800-1700 | M-F)

9890 South Maryland Parkway, Suite 221, Las Vegas, NV 89183

Phone: (702) 486-7330 (option 2) | E-mail: kdwest@cpe.state.nv.us (vet program director)

<http://www.cpe.state.nv.us/cpe%20complaint%20info.htm>

- **Summary:** Fund provides reimbursement for unearned, pre-paid tuition at 2-year *schools* and *vocational schools* (Not ITT Tech). *Fund has never actually been used*
- **Coverage:** Tuition and fees only
 - Reimbursement paid to student if tuition was paid out-of-pocket or by GI Bill
 - Reimbursement paid to 3d party if tuition was paid by VocRehab, State Training, etc.

- Reimbursement will NOT be paid for Title IV loans, but might for other loans
- **Eligibility:**
 - Commission must collect surety bond funds first
 - Student must have been attending school at the time of closure
 - Student must not have received academic degree from school
 - Claim must be submitted within one year of school closure
- **Process:** complete form and include:
 - Proof of enrollment
 - Proof of tuition payment
 - Send form and documents to Commission by:
 - Postal Mail: CPE, 8778 S Maryland PW #115, Las Vegas, NV, 89123
 - Fax: (702) 486-7340
 - Email: kdwest@cpe.state.nv.us
- **Other Resources:** Commission offers transfer agreements w/other schools at above website

NEW YORK | TUITION REIMBURSEMENT ACCOUNT | **Date Last Verified: 11/18/2016**

Bureau of Proprietary School Supervision
 116 W. 32d St., 5th Floor, New York, NY 10001
 Phone: (212) 643-4760 | BPSS@NYSED.GOV
 Website: <http://www.acces.nysed.gov/bpss/student-rights>

- **Summary:** Fund provides complete reimbursement for tuition and fees at *non-degree granting institutions* (Not ITT Tech). If student paid with loans, NY reimburses lender. If other source of funding, goes back to student.
- **Coverage:** Complete reimbursement of all tuition and fees, but not materials
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): MAYBE
- **Eligibility:**
 - Student was enrolled or on approved LOA at time of school closure OR
 - Student attended school that was operating in violation of academic regulation
- **Process:** Student must submit official complaint form available online by:
 - Postal mail: to above address C/O "Investigations and Audit Unit"
 - Fax: (212) 643-4765
 - E-mail: BPSS@NYSED.GOV
 - [LINK TO FORM](#)

NORTH CAROLINA | STUDENT PROTECTION FUND | **Date Last Verified: 11/18/2016**

North Carolina Community College System
 200 West Jones St., Raleigh, North Carolina 27603
 Phone: (919) 807-7100 | E-mail: austinc@ncccommunitycolleges.edu
 Website: <http://www.ncccommunitycolleges.edu/proprietary-schools>

- **Summary:** Fund provides complete reimbursement for tuition, fees, or other instruction-related expenses at community colleges that closed.
 - **Coverage:** Complete reimbursement of all tuition, fees, and materials
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
 - **Eligibility:**
 - Student was enrolled or on approved LOA at time of school closure
 - State Surety Bond must be paid first
 - **Process:** Student must complete general complaint form, specify request for Student Protection Fund, and submit to:
 - Postal mail: 5001 Mail Service Center, Raleigh, NC 27688-5001
 - E-mail: corls@nccommunitycolleges.edu
 - [LINK TO FORM](#)
-

OHIO | STUDENT TUITION RECOVERY FUND | **Date Last Verified: 11/18/2016**

Student Tuition Recovery Authority

c/o State Board of Career Colleges and Schools

30 East Broad St., Suite 2481, Columbus, OH 43215.

Phone: (614) 446-2752 | bpsr@scr.state.oh.us

Website: <http://scr.ohio.gov/ConsumerInformation/ITTStudentInformation.aspx>

- **Summary:** Fund provides complete reimbursement of prepaid tuition and fees at community colleges and career schools that closed
 - **Coverage:** Complete reimbursement of all prepaid tuition and fees
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
 - **Eligibility:**
 - Student was enrolled or on approved LOA at time of school closure
 - **Process:** Must submit claim by postal mail to above address
 - [LINK TO FORM](#)
-

OREGON | TUITION PROTECTION FUND | **Date Last Verified: 12/17/2016**

Higher Education Coordinating Commission

255 Capitol Street NE, Third Floor Salem, OR 97301

Phone: (503) 947-5716 (Anna Esselman is the only POC for this) | E-mail: info.HECC@state.or.us

Website: http://www.oregon.gov/HigherEd/Pages/priv_career_schools.aspx

- Applies to non-degree granting, private vocational schools only (not ITT Tech)
 - Provides pro-rated tuition refunds if school closes prior to completion of training
 - To initiate claim process, explain situation in e-mail to above or to peter.gertenrich@state.or.us
-

TENNESSEE | TUITION GUARANTEE FUND | **Date Last Verified: 11/18/2016**

Tennessee Higher Education Commission, Division of Postsecondary School Authorization Parkway Towers, 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243.

Phone: (615) 741-5293 | E-mail: thec.dpsa-application@tn.gov

Website: <https://www.tn.gov/thec/article/information-on-the-closing-of-itt-technical-institute>

- **Summary:** Fund provides complete reimbursement of prepaid tuition, fees, and other expenses required to be paid by students at community colleges and career schools that closed
 - **Coverage:** Complete reimbursement of all school-required expenses
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
 - Exceptions:
 - Tangible goods (i.e. books and equipment) not reimbursable
 - Specific costs (i.e. certification fees charged separately) not reimbursable
 - Housing, meals, clothing and transportation not paid directly to and retained by institution are not reimbursable
 - **Eligibility:**
 - Closing institution is authorized by the Commission AND
 - Claim must be made within two years of closure AND
 - Student attended physical location of school in Tennessee OR
 - Student is Tennessee resident and attended location of institution outside Tennessee
 - **Process:** Must submit claim by:
 - Postal mail: to above address with "Attn: Stephanie Bellard Chase" OR
 - By hand: to above address OR
 - E-mail: thec.dpsa-application@tn.gov with subject "TGF Claim Form-TCA §49-7-201"
 - [LINK TO FORM](#)
-

TEXAS | TUITION TRUST ACCOUNT | **Date Last Verified: 11/18/2016**

Texas Workforce Commission, Career Schools and Colleges

101 East 15th St., Austin, TX 78778

Phone: (512) 936-3100 | E-mail: career.schools@twc.state.tx.us

- **Summary:** Fund provides reimbursement of unearned tuition at 2-year and vocational schools
- **Coverage:** Complete reimbursement of pro-rated unearned tuition and fees
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
 - Limited Availability of Actual Funds for Reimbursement:
 - Split disbursement maximum of \$150k per school location for all students
- **Eligibility:**
 - Student must wait one year after school closure AND
 - Surety bond must have paid out (this can up to 3 years!!!)
 - Must exhaust all other options before applying!
- **Process:** CSC gets full list of eligible students, then breaks down unearned tuition values, reconciles to determine who is owed refund

- If planning to move, change number, *notify TWC of changes*
 - If funds are unclaimed, comptroller retains funds for later retrieval... does not expire
-

VIRGINIA | STUDENT TUITION GUARANTY FUND | Date Last Verified: 11/18/2016

State Council of Higher Education for Virginia

101 N. 14th St., 10th Fl., James Monroe Building, Richmond, VA 23219

Phone: (804) 225-2600 | E-mail: communications@schev.edu

Website: <http://governor.virginia.gov/ITT>

- **Summary:** Fund provides reimbursement of partial unearned tuition
 - **Coverage:** Reimbursement of pro-rated unearned tuition only (no fees, book, supplies, etc.)
 - GI Bill & TA: YES
 - Loan Payments: YES
 - Third Party Payments (Scholarships, grants, etc.): YES
 - **Eligibility:**
 - Student must apply within three years of school closure
 - Student must have been enrolled or on approved LOA at time of closure
 - **Process:** Complete and *notarize* form, then submit to above address and include:
 - Enrollment agreement/contract
 - W-9
 - Proof of ALL tuition payments (i.e. promissory note, receipt, cancelled check)
 - [LINK TO FORM](#)
-

WASHINGTON | TUITION RECOVERY TRUST FUND | Date Last Verified: 11/18/2016

Workforce Training and Education Coordinating Board

128 10th Ave., S.W., P.O. Box 43105, Olympia, WA 98504-3105

Phone: (360) 753-5662 or (360) 709-4600 | E-mail: workforce@wtb.wa.gov

Website: http://www.wtb.wa.gov/PCS_Complaints.asp

- **Summary:** Fund reimburses partial unearned tuition at *non-degree granting institutions*
- **Coverage:** Reimbursement of pro-rated unearned tuition only (no fees, book, supplies, etc.)
 - GI Bill & TA: MAYBE
 - Loan Payments: MAYBE
 - Third Party Payments (Scholarships, grants, etc.): MAYBE
- **Eligibility:**
 - Student must have been enrolled or on approved LOA at time of closure
 - Student must apply *within 60 days of school closure*
- **Process:** Fund has not been used in years. Office typically reaches out to eligible students directly. To apply, complete form and submit by:
 - Postal Mail: PO Box 43105, Olympia, WA 98504-3105
 - Fax: (360) 586-5862
 - E-mail: workforce@wtb.wa.gov
 - [LINK TO FORM](#)

WASHINGTON | NONE AVAILABLE FOR DEGREE PROGRAMS | Date Last Verified: 11/18/2016

Washington Student Achievement Council

917 Lakeridge Way SW, Olympia, WA 98502

Phone: (360) 753-7800 | E-mail: info@wsac.wa.gov

Website: <http://www.wsac.wa.gov/>